

THE CORPORATION OF THE
MUNICIPALITY OF GREENSTONE

POLICY MANUAL

SECTION: PUBLIC WORKS

SUBJECT: Sewer and Water
Maintenance

DATE: March 9, 2015

AUTHORIZATION: 15-66

WATER

1. Commencing in April 2014, the Municipality will provide services to attempt to thaw a frozen waterline free of charge on a one-time only basis for each municipally serviced property, conditional upon the thawing process being attempted from within the residence.

Subsequent to the Municipal workforce or a municipally engaged contractor attending once to thaw a frozen waterline, whether successful or not, any other future thawing costs shall be the sole responsibility of the respective property owner.

2. Any problem with a waterline on the owner's property will be the responsibility of the owner.

SEWER

1. Any sewer line blockage on an owner's property will be the responsibility of the owner.
2. Any blockage of a sewer line from the owner's property to the sewer main will be the responsibility of the property owner unless it is evident that the blockage resulted from a problem with the Municipality's sewer line (e.g. broken, etc.) in which case it will be the responsibility of the Municipality. If there is any difficulty

in determining whose responsibility the blockage is, the benefit of the doubt will go to the property owner.

REPAIRS

1. Problems on Owner's Property

Problems which appear to be on the owner's property should be dealt with by the owner if possible by either doing the work themselves or hiring a contractor. The owner may hire the Municipality to perform the required work if a contractor is not available.

2. Problems on Municipal Property

Only the Municipality or a contractor hired by the Municipality may work on any lines on Municipal property.